



P.O. Box 523 · Traverse City, Michigan 49685 · [www.TraverseCity.org](http://www.TraverseCity.org)

### September 2018 Member Meeting Notes

**Date:** September 11, 2018  
**Time:** 5:30 PM @ Park Place Hotel - Boardman Meeting Room  
**Theme:** First Responders  
**Speaker(s):** Preston Taylor (GT Sheriff's Department)  
**Board Members Present:** Laurie F. (President), Julie T., (Visitors Media), Elaina H. (Treasurer), Jonathan P. (Secretary)  
**Board Members Absent:** Randi H. (Past President) - resigned from hotel industry

#### **Board Member Announcements**

President - Laurie F.

- Did lunch for first responders today
- Had 75 members in 2017
- Now have 64 members paid right now for 2018 with lots left to pay

Vice President - Julie T.

- Scholarship thank you notes
  - Jada Archer (Central High School), Tristen Szafranski (Central High School), and Sarah Dant (West High School)

Treasurer - Elaina H.

- Current balance - \$4859.04
- More dues expected
- Can pay through paypal on website
- Please note if you want opted in on the invoice if you are okay with members having your contact information.

Secretary - Jonathan P.

- TC Certified finally coming along
  - Melanie Olsen being awesome and has done new tests and deleting old certified people so they can take new tests
  - Thinks should be good in a week or two - will aim for next meeting
  - Jonathan is the one that has held this up a bit due to time.
- TCT Ironman approved with city and registration starts on September 18<sup>th</sup> for early bird

#### **Membership Announcements**

- TCT - If we need any training for the website, please reach out to TCT for retraining.

### Old Business

- Post cards working to go out in the next month for new members
- New “Sign In” sheet for giveaways
  - If you want to do an item, note on the sheet at the meeting
- GTAHA website
  - Julie has been working hard to get logos, phone numbers, etc.

### New Business

- By-law changes
  - Table for next month
  - Look at by voting rights by entities and composition of active, association, etc. meetings
- Private GTAHA FB page regarding private matters on guests
  - Can check with GT Sheriffs Department list to email everyone on the hotel list
    - Email [rfewless@gtsheriff.org](mailto:rfewless@gtsheriff.org) to get on the Hotel Alert system - a system designed to alert hotel operators and Front Desks regarding certain guests that may pose a risk to other hotels and the community
    - If there is an alert you want others to be aware of, email [hotel\\_alert@grandtraverse.org](mailto:hotel_alert@grandtraverse.org).
- Expanding Scholarship Program beyond Central and West High Schools?
  - Would require:
    - 1) Through GT Regional Community Foundation. Smaller amounts are allotted and only available to Central and West High School
      - This is what we are doing now.
    - 2) Through GT Regional Community Foundation. Requires \$10,000 donation to reach all schools in the region
      - This can be allotted as a certain amount each year, but we set up an escrow account of \$10,000
    - 3) Manual way of doing a contact list and reaching them through phone/ email/mail to compile lists. This would require a committee.
  - Table this for future
- October meeting is on “Stress Management” at Mt. Holiday - October 9<sup>th</sup>
- November “Give a Little”
  - GTAHA gets a variety of people who want to share information to association members

- Do we want a meeting to put them all together and allow 5 minutes presentations
- Will get email out to figure out focus/ideas we want
- Board Member Nominations
  - Need in October. Voting in November
- Member Drawings
  - CTI Night Stay - Eileen Nadeau
  - \$50 Gift Certificate to Lucky's - Ginger Schultz
  - \$25 Gift Certificate to Park Place - Jeff Dufort and Scott Firman

#### **Karen Robinson - Paramedic for Station 9 Fire in East Bay Township**

- 20 year instructor for CPR
- 31 years in firefighting
- One of first fire fighters for East Bay Township
- Best to call 911 and not need them rather than not call
- Should have First Aid kits
  - One on every floor of hotels
  - Use for cuts
  - People with broken bones/serious injuries, just call 911
- Recognize stroke symptoms and call 911 as soon as one notices
- Note time frame for stroke and other items. Good to know when started, how long, etc.
- CPR is amazing
  - Along with this, an AED is great to have
  - Train staff on CPR and AED use
  - New training is hands-only CPR and not the mouth-to-mouth
  - Training certification is usually 2 years and can sometimes help with insurance.
- BLS - Basic Life Support - is great to save people (CPR, basic life-saving measures)
- ALS - Advanced Life Support - EMT's do this (monitors, shocking, drugs, etc)
- **Question (Elaina H):** Smart 911 - how does that help people who don't know where they are?
- CPR Classes
  - You can reach out to Munson Educational facilities to get a list of instructors for CPR.
  - Some instructors charge and some don't

- **Question (Laurie F):** Is there a liability for CPR?
  - Concerns regarding not doing it right and regarding mouth-to-mouth.
  - Good Samaritan law protects people
  - When Karen started, she did all of what we do today without gloves, masks, etc.
  - Hands-only CPR is just compressions and not mouth-to-mouth.
- Most first responders in the area are on site within 5 minutes.

### Chief Jim Tuller - Traverse City Fire

- Metro covers Acme, Garfield, East Bay
- NFPA report in 2015:
  - Reports/studies are good information on trends
  - Latest information shows average of 3520 structure fires in hotels each year
  - 9 civilian deaths
  - \$84M property damage
  - Leading area for fires is kitchen (40% of all fires start from cooking stoves)
  - Leading cause of civilian deaths is smoking fires (75%)
    - Most people die from the toxins - not the flames
  - Leading cause of civilian injuries is cooking equipment fires
  - Leading cause of property damage is tie between intentional (26%) and lighting (26%)
- One of greatest concerns are that people aren't familiar with hotel/buildings they are in when in a hotel
- Fire departments work with the hotels/businesses prior to incidents to make sure things are safe and to code
  - Fire extinguishers Training
    - TC Fire - email Keith Fritz @ [kfritz@tcfire.org](mailto:kfritz@tcfire.org)
    - GT Metro - call chief Brian Belcher with GT Metro @ 947-3000
- Kitchen fires
  - Check the work that was done to clean the hoods and fire safety
  - Don't just trust that it was done
- Suppression systems have to be checked annually
- Fire alarms get people evacuated
- DO NOT RESET a fire alarm when it goes off
  - The fire department wants to know where the alarm was

- If property inspected and clear, can silence the system, but DO NOT RESET the system you have
- For winter, make sure all exits are clear
  - Just a little ice makes a door blocked
- For any smells that are detected (even faint), call 911!
  - Don't just chance it.
  - Fire departments have thermal imaging to find the heat.
- Knox Boxes
  - If you rekey the property or new locks on important doors, please
    - Call Brian at Metro or email Keith to get updated keys in the Knox Boxes
- Smart 911
  - Go to Grand Traverse County Smart 911 (click [here](#)) and fill out information for your business and even personally
  - When a call comes in from that phone, 911 gets all the information on the property/business
- Code Red
  - On Grand Traverse County Code Red site (click [here](#)), you can be notified of alerts in the area if you are part of Code Red. Any municipality in the nation that does Code Red will notify you, too
  - Used to alert on storms, amber alerts, active shooters
- Average response time is 3 minutes, 10 seconds

#### **Sergeant Preston Taylor - Grand Traverse Sheriff's Department**

- Code Red is so important for your business
  - Easy to use and it's FREE
- Smart 911 shares a ton of information with 911
  - They only get to see the information for 45 minutes tops - can't search it
  - It emails you every 6 months to make sure information is accurate. If you don't update, it will lock you out
- Preston worked from bikes on a regular basis this summer
  - Bikes provided by East Bay Township
  - Bikes allowed them to catch some illegal activity that they could come up on easily with the bikes
- Had a great summer and low call volume for the "Miracle Mile"
- Domestic Violence calls:
  - Used to be the #1 killer of cops due to amount of feeling on both parties

- Some of the best things we can do is be a fantastic witness
  - Ask yourself if this is a good situation for you to be getting into. If not, call 911
    - Key in on phrases - “help,” “please stop,” “call 911,” muffled sounds
    - Preston would rather be called and stay busy
- 9/11 is important to think about first responders
  - Read the book The Unthinkable by Amanda Ripley
    - Talks about how human beings react to danger and what makes the different between life and death
- We have amazing, dedicated men and women in the area. Your tax money is well spent here. Great equipment and training
- Drug Activity:
  - Not as common as 2 years ago, but meth labs are still popping up regularly
    - The smell is very recognizable once you experience it
    - Immediately irritates eyes and nose
    - Inhaling the smell can literally be your last breath or cause severe life-long damage to your lungs
    - Staff should report serious irritations immediately
      - Requires State Police to come in and block off room and area
    - Look for batteries, Coleman gas propane tanks, empty pill packs (Sudafed), bigger Gatorade or 2-liter bottles with plastic hose from the top
      - If you see these products in the room, call 911 immediately
  - Standard latex gloves don’t protect against drugs in the field
    - Nitrile gloves are best for protecting against Carfentanil (Large game tranquilizer purchased from China - “it’s fentanyl on steroids”)
    - Protect housekeepers because they could accidentally/unknowingly touch the drugs - 2 grains of it can kill someone
    - Hand sanitizer will actually help get the drug in the system
    - Soap and water is best!
  - Opioid overdose signs
    - Marijuana is being laced with fentanyl
    - Signs of overdose is slow breaths. Breaths with pause. Will feel like Marijuana but then they won’t wake up
  - Any foreign substance HK or your teams aren’t familiar with, call 911 to have checked out before disturbed.

- Seal off room and don't let access to avoid spread/movement
- HAVE A PLAN - December 30, 2017 - horrendous snow storm
  - Snow so heavy that wreckers stopped services
  - In his 10-hour shift, over 50 accidents in the county were reported
    - Other cars were just on the side of the road with low gas, low cell phone charge, no plan
  - Always have a plan - take ownership of your own personal safety
  - Can't pretend it won't happen here and only other places
  - What are you prepared to do if violence lands in your lamp.
- **Question (Laurie F.):** Is there a way to not be noticed as much for situation?
  - Yes - they can be discrete depending on what's going on.
- Members notes concerns about wine/beer tours and intoxicated guests
  - Noted about Paddle for Pints issues downtown
  - Noted about 2 wine tours a day and not caring about intoxications
  - When to call for issues?
  - Noted focus on management/hotels controlling messages and helping to keep guests under control
- Safety Classes
  - Sheriff's Office Safety Training - contact Preston Taylor at [ptaylor@gtsheriff.org](mailto:ptaylor@gtsheriff.org)
  - Personal Protection training available from Preston Taylor from his business, Grand Traverse Personal Protection. Facebook page is [here](#). Cell phone number is 248-701-5903